

Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

2016 FCC EEO Public File Report for Charter Communications 12671 - OPS Clark Cnty WA

This Report Covers September 1, 2015 through August 31, 2016

Total Number of Full-Time Vacancies Filled During This Period: 2
Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 15

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State WA
FCC Unit 12671 - OPS Clark Cnty WA

Req #	Job Title	Source	Interviewees Referred	Number Hired
1503763	Account Manager ESM	LinkedIn	1	1
		Internal	2	0
		Charter.com	1	0
		Direct Employers	0	0
1503763 Total			4	1
1507196	Strategic Account Manager ESM	LinkedIn	7	0
		Charter.com	2	1
		Direct Employers	0	0
		Indeed*	2	0
1507196 Total			11	1
Grand Total			15	2

RECRUITMENT SOURCE LIST

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
Direct Employers	9002 N. Purdue Rd., Ste. 100	Indianapolis, IN 42628	directemployers.org	317-874-9000	No	0
Charter.com	12405 Powerscourt Dr.	St. Louis, MO 63131	charter.com/careers	314-965-0555	No	3
RecruitMilitary	422 West Loveland Ave.	Loveland, OH 45140	recruitmilitary.com	513-683-5020	No	0
LinkedIn	2029 Stierlin Court	Mountain View, CA 94043	linkedin.com	312-650-7593	No	8
GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	glassdoor.com	415-275-7645	No	0
Indeed*	177 Broad St 6th Fl	Stamford, CT 06901	indeed.com	203-328-2691	No	2

* The sources marked with (*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and repost them independently via their own systems. Applicants, therefore, often learn about Charter's job vacancies from sources that Charter does not post with directly and cannot track.

Charter is a member of DirectEmployers Association. Through this nonprofit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies and job bank(s), and organizations that distribute employment opportunities to women, minorities, the disabled, and veterans.

Supplemental Recruitment Initiatives:

#	Name	Date	Description
1	Tuition Reimbursement	Ongoing	Charter Communications has a tuition reimbursement program where employees can take college courses to enhance their skills to better prepare them for their current jobs and/or advanced positions.
2	Training Programs for All Employees	Ongoing	Charter Communications requires new employees complete training on the following topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information security, privacy, records and information management, timekeeping, and performance management.
3	Training Programs for Management-Level Employees	Ongoing	Employees at the supervisor level and above can participate in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Civil Treatment for Leaders, Communicating for Leadership Success, Coaching for Peak Performance, Interviewing and Selection, Planning and Delegation, and High Performing Teams. Charter also offers a robust training offering on an electronic learning platform. These electronic courses span a variety of topics, including communication, presentation, time management, managing change, project management, treating employees fairly, and software skills.

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2016 FCC EEO Public File Report for Charter Communications 12671 - OPS Clark Cnty WA

This Report Covers September 1, 2015 through August 31, 2016

Total Number of Full-Time Vacancies Filled During This Period: 13
Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 35

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State WA
FCC Unit 12671 - OPS Clark Cnty WA

Req #	Job Title	Source	Interviewees Referred	Number Hired
1605190	Administrative Assistant II	Beyond.com	1	0
		Indeed	8	1
		LinkedIn	2	0
		Internal	3	0
		Charter.com	1	0
		Direct Employers	0	0
		Clark College	0	0
		Mt Hood Community College	0	0
		WA Employment Dept. - Worksource	2	0
		Washington State University - Vancouver	0	0
		Employee Referral	1	0
1605190 Total			18	1
1602392	Dispatcher I	Internal	2	2
		Direct Employers	0	0
		Clark College	0	0
		Mt Hood Community College	0	0
		Washington State University - Vancouver	0	0
1602392 Total			2	2

1604888	Dispatcher I	Internal	3	2
		Direct Employers	0	0
		Clark College	0	0
		Mt Hood Community College	0	0
		Washington State University - Vancouver	0	0
1604888 Total			3	2
1605029	Dispatcher I	Internal	1	1
		Direct Employers	0	0
		Clark College	0	0
		Mt Hood Community College	0	0
		Washington State University - Vancouver	0	0
1605029 Total			1	1
1605387	Dispatcher I	Internal	2	2
		Direct Employers	0	0
1605387 Total			2	2
1506880	Project Manager Engineering I	Direct Employers	0	0
		Clark College	0	0
		Craigslist	0	0
		Mt Hood Community College	0	0
		Washington State University - Vancouver	0	0
		Employee Referral	1	1
1506880 Total			1	1
1506879	Purchasing Coordinator	Indeed	1	0
		Internal	2	1
		Charter.com	1	0
		Direct Employers	0	0
		Clark College	0	0
		Craigslist	0	0
		Mt Hood Community College	0	0
		WA Employment Dept. - Worksource	1	0
		Washington State University - Vancouver	0	0
1506879 Total			5	1
1605028	Technical Clerk	Internal	1	1
		Direct Employers	0	0
		Clark College	0	0
		Mt Hood Community College	0	0
		Washington State University - Vancouver	0	0
1605028 Total			1	1

1604191	Workforce Mgmt Technical Coord	Internal	1	1
		Direct Employers	0	0
		Clark College	0	0
		Craigslist	0	0
		Mt Hood Community College	0	0
		Washington State University - Vancouver	0	0
1604191 Total			1	1
1604521	Workforce Mgmt Technical Coord	Internal	1	1
		Direct Employers	0	0
		Clark College	0	0
		Craigslist	0	0
		Mt Hood Community College	0	0
		Washington State University - Vancouver	0	0
1604521 Total			1	1
Grand Total			35	13

RECRUITMENT SOURCE LIST

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Indeed, Inc.	7501 North Capital of Texas Highway, Bldg. B	Austin, TX 78731	indeed.com	800-462-5842	No	9
WA Employment Dept. - Worksource	204 SE Stone Mill Dr.	Vancouver, WA 98684	worksourcewa.com	360-735-5010	No	3
Charter.com	12405 Powerscourt Dr.	St. Louis, MO 63131	charter.com/careers	314-965-0555	No	2
LinkedIn	2029 Stierlin Court	Mountain View, CA 94043	linkedin.com	312-650-7593	No	2
Beyond.com	1060 1st Avenue, Suite 100	King of Prussia, PA 19406	beyond.com/careers		No	1
Direct Employers	9002 N. Purdue Rd., Ste. 100	Indianapolis, IN 42628	directemployers.org	317-874-9000	No	0
RecruitMilitary	422 West Loveland Ave.	Loveland, OH 45140	recruitmilitary.com	513-683-5020	No	0
GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	glassdoor.com	415-275-7645	No	0
Mt Hood Community College	26000 SE Stark St	Gresham, OR 97030	Eric.Juenemann@mhcc.edu	503-491-6083	No	0
Clark College	1933 Fort Vancouver Way	Vancouver, WA 98663	workforce@clark.edu	360-992-2391	No	0
Washington State University - Vancouver	14204 NE Salmon Creek Ave	Vancouver, WA 98686	career@vancouver.wsu.edu	360-546-9155	No	0
Craigslist	222 Sutter St, 9th Floor	San Francisco, CA 94108	craigslist.org	800-664-0633	No	0

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Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 11

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State WA
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1604063	Mgr, Sales I -Direct Sales-SFU	Charter.com	8	0
		Direct Employers	0	0
		Referral*	1	0
1604063 Total			9	0
1506895	Retail Sales Executive	Indeed	1	0
		Direct Employers	0	0
		Referral*	1	1
1506895 Total			2	1
Grand Total			11	1

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GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	glassdoor.com	415-275-7645	No	0
Indeed*						1
Employee Referral						2

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